

			recruiting improvement champions	
Six Sigma Knowledge Requirements	GREEN	BLACK	MASTER	CHAMPION / PROCESS OWNER
OVERVIEW				
Overview of Six Sigma	✓	✓	✓	✓
DMAIC Methodology Overview	✓	1	1	✓
Financial Benefits of Six Sigma	1	√	1	1
The Impact of Six Sigma to The Organization	1	1	1	1
The Six Sigma Language	✓	✓	✓	√
Project Prioritization			1	7
Training the Trainer			1	
Integrating DMADV (Design for Six Sigma Methodology) with DMAIC			•	
Leading Organizational Change			✓	1
Launching a Six Sigma Initiative				✓
Roles of the Six Sigma Organization				1
Selecting and Developing Black Belts and Master Black Belts				1
Lessons Learned from Prior Six Sigma Implementations				1
Human Resources for Six Sigma				•
Reward and Recognition System				•
Define				
Overview of Define				1
Project Management		√	1	
Project Definition	✓	✓	✓	√
Project Charter	1	1	•	\
Developing a Business Case	1	1	1	
Chartering a Team	1	1	1	
Defining Roles and Responsibilities	7	1	-	,
Gathering Voice of the Customer, Support for Project	7	7	4	4
Translating Customer Needs into Specific Requirements (CTQs)	•		•	•
SIPOC Diagram	1	✓	1	1
Questions to Ensure a Successful Define Phase				√
Define Phase Review	1	1	1	
Measure				
Overview of Measure				√
Process Mapping (As-Is Process)	/	1	√	✓
Data Attributes (Continuous Versus Discrete)	I	1	1	1
Defining Metrics	_	1	1	
Measurement System Analysis	•	1	1	1
Gage Repeatability and Reproducibility	,	1	1	✓
Data Collection Techniques	-	4	4	
Calculating Sample Size		-	-	
Data Collection Plan Understanding Variation		./	-	
Measuring Process Capability			1	
Calculating Process Sigma Level	<u>, </u>	1	7	<u>, </u>
Rolled Throughput Yield		•	1	•
Visually Displaying Baseline Performance	1	1	1	√
Statistical Software Training		-	✓	· · · · · · · · · · · · · · · · · · ·
Questions to Ensure a Successful Measure Phase				✓
Measurement Phase Review	I	-	1	

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Analyze				
Overview of Analyze				✓
Visually Displaying Data (Histogram, Run Chart, Pareto Chart,	✓	✓	1	✓
Scatter Diagram				
Detailed (Lower Level) Process Mapping of Critical Areas	•	1	1	
Value-Added Analysis Cause and Effect Analysis (a.k.a. Fishbone, Ishikawa)	-/	7	1	1
Affinity Diagram		7		•
Data Segmentation and Stratification	1	7	7	
Correlation and Regression (Linear, Multiple)	•	1	1	
Process Performance (Cp, CpK, Pp, PpK, CpM)		1	1	
Short Term Versus Long Term Capability		✓	1	
Non-Normal Data Distribution Transformations		√	1	
Central Limit Theorem		1	1	
Goodness of Fit Testing		1	1	
Hypothesis Testing		1	1	
Analysis of Variance (ANOVA), Two Sample T-Tests, Chi		•	•	
Squared Test Design of Experiments (DOE) - Full, Fractional Factorials				
Verification of Root Causes	1	1		1
Determining Opportunity (Defects and Financial) for		7	7	7
Improvement	•	•	_	
Project Charter Review and Revision		1	1	1
Statistical Software Training		√	1	
Questions to Ensure a Successful Analyze Phase				1
Analyze Phase Review	/		/	
Improve				
Overview of Improve				
Brainstorming		1	1	
Multi-Voting		7	1	V
Process Simulation	•			
Quality Function Deployment (House of Quality)		1	7	1
Selecting a Solution	7	7	7	•
Failure Modes and Effects Analysis (FMEA)	1	1	1	1
Poka Yoke (Mistake Proofing Your New Process)	1	1	1	•
Piloting Your Solution	1	1	1	1
Implementation Planning	✓	1	1	√
Statistical Software Training		1	1	
Culture Modification Planning For Your Organization		✓	1	✓
Questions to Ensure a Successful Improve Phase				1
Improve Phase Review				
	√		1	
Control	7			
Control Overview of Control	, 			
Overview of Control Assessing The Results of Process Improvement		-	√	1
Overview of Control Assessing The Results of Process Improvement Statistical Process Control (SPC) Overview	<i>J</i>	<i>J</i>		1
Overview of Control Assessing The Results of Process Improvement Statistical Process Control (SPC) Overview Rational Subgrouping	<i>J</i>	1	√	1
Overview of Control Assessing The Results of Process Improvement Statistical Process Control (SPC) Overview Rational Subgrouping Establishing Process Standards for Inputs, Process and	<i>J</i>	1	<i>y</i>	1
Overview of Control Assessing The Results of Process Improvement Statistical Process Control (SPC) Overview Rational Subgrouping Establishing Process Standards for Inputs, Process and Outputs	1	<i>J J J J J J J J J J</i>	<i>J J J J J J J J J J</i>	1
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